



Position Title: Meals on Wheels Farmers' Market Volunteer Driver

Department: Community Services

Reports To: Supervisor, Meals on Wheels or designate

Program Description:

Meals on Wheels is primarily a nutrition program with therapeutic, preventative and social components. The service involves the safe and efficient delivery of hot and frozen meals to persons who are unable to attend to their own nutritional needs. These clients include the elderly, disabled, chronically ill and/or convalescent. Referrals to other services, safety checks and friendly contacts are desirable components of the program. Meals are delivered by volunteers and when volunteers are not available, staff assistant. The program also aims to enable clients to access nutritious, affordable food via food related programming such as holding farmers markets', market excursions, food-related community events etc.

Position Summary:

Under the supervision of the supervisor or designate, the farmers' market volunteer driver will be responsible for the timely pickup of a bulk order of fresh produce from the premises of our partner agency: Foodshare and deliver to one of the market sites. The market volunteer is also responsible for unloading the produce with assistance and therefore must have the capability to lift up to 25 lbs.

Quality, Health & Safety/Risk Management:

In order to reduce risk to clients, employees, volunteers and the agency, SPRINT Senior Care expects that all employees and volunteers will work within the mandate of their job description, and abide by the policies and procedures of the agency. Each employee is responsible for his/her own safety as well as that of fellow employees.

SPRINT Senior Care expects every employee and volunteer to work and participate in quality improvement efforts. This is an organizational philosophy that seeks to meet clients' needs and exceed their expectations by using a structured process that selectively identifies and improves all aspects of service.

Training:

- Orientation package
- First orientation route is accompanied by the Meals on Wheels Supervisor or Co-ordinator

Service Responsibilities:

- Report to the agency at 9am on Market day to receive market list
- Drive agency vehicle to Foodshare (90 Croatia St-Bloor and Dufferin)
- Verify produce order as it is being loaded by Foodshare staff
- Drive produce to market site (currently 140 Merton, 71 Merton, 384 Mt Pleasant Rd or Sunnybrook hospital)
- Unload produce with help from Market volunteers; set up produce on tables
- Be familiar with **emergency procedures**
- Lift boxes according to your ability; use buddy when weighs more than 50lbs
- Use trolley

Time and Commitment:

- 2-3 hours once per month or possibility of bi-weekly
- Volunteers should consider a six month commitment
- Positions available for limited time commitments e.g. the summer months only

Organizational Responsibilities:

- Represents SPRINT Senior Care positively and professionally in the community

Success Measures:

- Feedback from clients and supervisor
- Feedback from the volunteer
- Satisfaction surveys completed by volunteer regarding their experience as a volunteer driver

Benefits and Challenges:

- Developing new friendships
- Helping isolated seniors and feeling direct accomplishment of helping your community
- Risk of seeing people battling illness or depression may be a challenge
- Also a risk of being first on the scene during an emergency situation

Qualifications:

- Valid driver's license and appropriate insurance
- Interest in community based social service and/or food services to an older adult population
- Satisfactory Police Records Check
- Ability to demonstrate good judgement and tact
- Ability to bend and lift no more than 30lbs

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Ontario

Toronto Central Local Health
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