



Position Title: Meals on Wheels Farmers' Market Volunteer seller

Department: Community Services

Reports To: Supervisor, Meals on Wheels or designate

Program Description:

Meals-on-Wheels is primarily a nutrition program with therapeutic, preventative and social components. The service involves the safe and efficient delivery of hot and frozen meals to persons who are unable to attend to their own nutritional needs. These clients include the elderly, disabled, chronically ill and/or convalescent. Referrals to other services, safety checks and friendly contacts are desirable components of the program. Meals are delivered by volunteers and when volunteers are not available, staff assistant. The program also aims to enable clients to access nutritious, affordable food via food related programming such as holding Farmer's markets, market excursions, food-related community events.

Position Summary:

Under the supervision of the supervisor or designate, the Farmer's Market volunteer seller will be responsible for the setup of tables and selling of produce at the designated Farmer's market site. The volunteer will serve customers by helping to bag purchases and tallying individual orders, making change from a cashbox supplied by the program and finally disassembling and cleaning up the market site. The market volunteer seller must have the physical capacity to for lifting up to 30lbs and setting up lightweight tables.

Quality, Health & Safety/Risk Management:

In order to reduce risk to clients, employees, volunteers and the agency, SPRINT Senior Care expects that all employees and volunteers will work within the mandate of their job description, and abide by the policies and procedures of the agency. Each employee is responsible for his/her own safety as well as that of fellow employees.

SPRINT Senior Care expects every employee and volunteer to work and participate in quality improvement efforts. This is an organizational philosophy that seeks to meet clients' needs and exceed their expectations by using a structured process that selectively identifies and improves all aspects of service.

Training:

- Orientation session and package

- First market is accompanied by the Meals on Wheels Supervisor or Co-ordinator

Service Responsibilities:

- Report to the market site for 12:45pm on Market day to receive market list, set up tables
- Assist Farmer's Market Driver to unload produce from vehicle to tables
- Sell produce at one of the market sites (currently 140 Merton, 384 Mt Pleasant Rd, 18 Davenport Rd. or 193 Wilson Ave) for maximum 2 hours or until quantities last
- Repackage unsold produce, load into vehicle
- Clean up site, fold up tables if necessary
- Be familiar with **emergency procedures**

Time and Commitment:

- 2-2.5 hours once per month or possibility of bi-weekly
- Volunteers should consider a six month commitment

Organizational Responsibilities:

- Represents SPRINT Senior Care positively and professionally in the community

Success Measures:

- Feedback from clients and supervisor
- Feedback from the volunteer
- Satisfaction surveys completed by volunteer regarding their experience as a farmer's market volunteer

Benefits and Challenges:

- Developing new friendships
- Helping isolated seniors and feeling direct accomplishment of helping your community
- Risk of seeing people battling illness or depression may be a challenge
- Also a risk of being first on the scene during an emergency situation

Qualifications:

- Interest in community-based social service and/or food services to an older adult population.
- Satisfactory Police Records Check.
- Ability to demonstrate good judgement and tact.
- Ability to bend and lift no more than 30lbs



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